

Booking conditions

These terms and conditions apply to bookings of the furnished chalet « Chalet La Source », located at Altiport de l'Alpe d'Huez, 38750 Huez, France.

1. Rental company

The accommodation is offered for rent by **PURA VIDA**, SAS registered with the Marseille Trade and Companies Register under number **931 945 687**, whose registered office is located at **32 rue Saint-François d'Assise, 13006 Marseille, France**.

SIRET number of the registered office: **931 945 687 00016**Intra-community VAT number: **FR59931945687**

Contact : booking@chalet-la-source.fr

2. Housing

Chalet La Source is a furnished chalet located in the Altiport of Alpe d'Huez, at an altitude of 1860 m, with ski-in/ski-out access.

Address of the accommodation: **911 route de l'Altiport, lieu-dit Les Gorges Le Vallon, 38750 Huez, France**.

The chalet includes five bedrooms, five bathrooms, an open fitted kitchen, a living room with fireplace, a children's dormitory, a ski room, an outdoor Nordic bath, Wi-Fi, television, private parking and an electric charging station.

3. Capacity

The accommodation is provided for a maximum of **12 people**. Any unauthorized higher occupancy may result in the cancellation of the reservation, without refund.

4. Length of stay

Stays are offered for a fixed period of time, without tacit renewal. The minimum stay is **7 nights** and the maximum stay is **21 nights**.

Arrivals and departures are only on Saturdays. Check-in is possible from **17:00** and check-out must be before **10:00**.

5. Prizes

Prices are indicated in euros including all taxes, unless otherwise stated. The price varies according to the period booked.

The total price of the stay, the tourist tax where applicable, any additional costs and the terms of payment are indicated before the booking is confirmed.

Included: bed linen and towels, beds made on arrival, end-of-stay cleaning, personalized welcome and local assistance 7 days a week.

6. Booking and payment

The reservation becomes firm after validation of the dates, acceptance of these conditions and payment of the requested deposit.

The amount of the deposit, the deadline for payment of the balance and the accepted means of payment are specified before confirmation of the reservation and included in the rental contract.

7. Security deposit

A security deposit of **€5,000** is required prior to arrival, in the form of a bank pre-authorisation. This amount can be increased to **€10,000** for the week of Tomorrowland.

The security deposit covers damage, missing or damaged objects, exceptional cleaning costs, non-compliance with the house rules and any financial loss directly related to the damage caused to the chalet.

The pre-authorisation is lifted within **7 days of departure**, provided that no damage has been detected.

8. Cancellation

- More than 90 days before arrival: 100% refund of the total amount of the reservation.
- Between 90 and 60 days before arrival: 75% refund.
- Between 60 and 30 days before arrival: 35% refund.
- Less than 30 days before arrival: the entire stay is due, no refund will be made.

No refunds will be given for early departure, late arrival, or no-show.

9. Right of withdrawal

In accordance with Article L221-28 of the French Consumer Code, the right of withdrawal does not apply to accommodation services other than residential services provided on a specific date or period.

10. Rules of procedure

- The cottage is non-smoking.
- Pets are not allowed.
- Parties and events are not permitted.

- The tenant undertakes to respect the tranquillity of the neighbourhood.
- The accommodation must be used peacefully and returned in a correct state of cleanliness.

11. Insurance

The tenant declares that he or she is covered by a holiday liability insurance for the entire duration of the stay and undertakes to justify this on request.

12. Consumer mediation

In the event of a dispute that is not resolved after a written complaint has been sent to booking@chalet-la-source.fr, the consumer may have recourse free of charge to a consumer mediator appointed by the rental company.

13. Applicable law

These terms and conditions are subject to French law.