

GENERAL TERMS AND CONDITIONS OF SALE HOSTING

Object

These General Terms and Conditions govern without restriction or reservation any reservation of accommodation hereinafter referred to as "**the Services**" made by a natural person of legal age and capacity, acting for purposes that do not fall within the scope of his or her commercial, industrial, artisanal, liberal or agricultural activity (hereinafter "the Client") with:

AREGA SCI Studios ('the Service Provider')

As a consumer, the Client has specific rights, which would be called into question in the event that the Services reserved are for purposes falling within the scope of his commercial, industrial, artisanal, liberal or agricultural activity.

The validation of the Order for Services by the Client constitutes unrestricted or unreserved acceptance of these General Terms and Conditions.

The Client acknowledges that it has the capacity required to contract and acquire the Services offered.

The choice of Services is placed under the sole responsibility of the Client.

Acceptance and modification of the General Terms and Conditions

The Client is invited to download and/or print the General Terms and Conditions and to keep a copy of them.

As the General Terms and Conditions may be subject to subsequent amendments, the version applicable to the Customer's purchase is the one in force on the day the Order is placed.

Mandatory pre-contractual information

The Client acknowledges that he or she has been informed, prior to placing the Order, in a legible and understandable manner, of these General Terms and Conditions and of all the information listed in Article L. 111-1 et seq. of the Consumer Code.

The

Order refers to the operation by which the Client chooses the Services, the date, the duration, the method of payment and makes the payment.

It is the Client's responsibility to verify the accuracy of the Order and to report any errors to the Service Provider immediately.

Formation of the contract

The sale of Services will only be considered final after confirmation of the acceptance of the Order by the Service Provider has been delivered/sent to the Client, and after the latter has received the full price.

The Service Provider reserves the right to cancel or refuse any order from a Client with whom there is a dispute relating to the payment of a previous order or for any request relating to Services for dates when they are unavailable.

Description of Services

The photographs representing the Services are for information purposes only and do not engage the responsibility of the Service Provider.

Conditions of stay

The Client undertakes to use the accommodation/room in the conditions that are reasonable to expect from the public, and in compliance with public order.

All bookings are nominative and may not be transferred to a third party, whether free of charge or for a fee or for commercial purposes.

Special conditions:

- Key collection: Self-entry and concierge on site
- Identification document: yes
- Pet acceptance: no
- Departure time: 15 pm
- Arrival time: 10 am
- Security deposit: 800 EUR

Price

The prices relating to the reservation of the Services are indicated before and at the time of the Order.

For any service provider subject to VAT, the prices take into account the VAT applicable on the day of the order and any change in the rate applicable to VAT will be automatically reflected in the prices indicated on the invoice date.

Any changes or introduction of new legal or regulatory taxes imposed by the competent authorities will be automatically reflected in the prices indicated on the date of invoicing.

The Order is payable in Euros.

The prices indicated are per date of stay and per person.

Unless otherwise stated, additional services (breakfast, half board, full board, etc.) are not included in the price.

Down payment

If the placing of the Order is subject to the payment of a deposit, the latter can in no way be qualified as a deposit.

Cancellation of the Order

In the event of cancellation of the Order by the Client after its acceptance by the Service Provider, for any reason whatsoever except force majeure, the Client will be subject to the cancellation conditions indicated by the Service Provider in its advertisement.

Right of withdrawal

The Customer is reminded, in accordance with Article L. 221-28 of the Consumer Code, that he does not have the right of withdrawal provided for in Article L. 221-18 of the Consumer Code.

Responsibility

The Service Provider may not be held liable under any circumstances:

- In the event of non-performance or poor performance of the Services that would be attributable to the Client;
- In the event of use that is not in accordance with the purpose of the Service ordered.
- When the cause of the delay or non-performance is linked to a case of force majeure as defined by the case law of the French Courts

The Service Provider shall not incur any liability for any indirect damage that may occur as a result of the performance of the Service.

Force majeure

The Service Provider reserves the right to suspend, delay, modify or cancel the execution of the Order in the event of the occurrence of events or circumstances of force majeure or fortuitous events or events or circumstances contractually assimilated to cases of force majeure or fortuitous events such as: fire, flood, epidemic, war, requisition, strike, hurricane, tornado, as well as in the event of the occurrence of any circumstance or event beyond the control of the Service Provider occurring after the Order has been placed and preventing performance under normal conditions.

It is specified that, in such a situation, the Client cannot claim the payment of any compensation and cannot bring any recourse against the Service Provider.

Personal data

Pursuant to Law 78-17 of 6 January 1978 amended by Law No. 2018-493 of 20 June 2018, it is recalled that the personal data requested from the Client are essential for the processing of their Order. It is only used for the purposes for which the Client has communicated it.

This data may be communicated only to the Service Provider's partners who contribute to the provision of the Services.

The data is stored in compliance with French legislation and European regulations.

The data retention and archiving periods comply with the recommendations of the CNIL and/or legal obligations.

In accordance with the national and European regulations in force, the Client has a permanent right of access, modification, rectification, opposition, portability and limitation of processing with regard to information concerning him/her.

This right can be exercised either by email to the following address or by post to the following postal address a.delporte@orange

Claims

Complaints relating to the non-performance or poor performance of the Services must, in order to facilitate their processing, be brought to the attention of the Service Provider in writing at the following address 123 rue Arnould 1er, 57570 RODEMACK within 5 days after the end of the Service.

Intellectual property

The Service Provider remains the owner of all intellectual property rights to the photographs, presentations, drawings representing the Service. The Client is therefore prohibited from reproducing or exploiting them.

Applicable law

These General Terms and Conditions of Sale and the operations resulting from them are governed by and subject to French law.

Disputes

Any dispute arising from the validity, interpretation, execution, termination of these T&Cs, and more generally from relations of any kind between the Service Provider and the Client, shall be submitted to the competent French courts under the conditions of ordinary law, unless mandatory legal provisions or public order to the contrary apply.

The Service Provider and the Client will endeavour to resolve amicably any difficulties that may arise in the application of these conditions.

The Client is informed that he may, in any event, have recourse free of charge to conventional mediation with the Consumer Mediation Commission (Consumer Code, art. L 612-1) or:

- from the Médicys Consumer Mediator, whose contact details and referral procedures are available on its website: www.medicys-consommation.fr.
- The Client may also use the European Online Dispute Resolution ("ODR") platform accessible from the following link: <http://ec.europa.eu/consumers/odr/>.