

Terms and Conditions of Sale – Accommodation Provider

Vaujany Sejour – MOREL Gilles

These provisions govern the relationship between the property owner and the seasonal tenant for a specific period defined in the rental contract. Under no circumstances may the tenant claim any right to remain in the premises after the expiration of the period initially provided for in the rental agreement.

Reservation: The reservation becomes effective when the prospective tenant returns a signed copy of the rental agreement, accompanied by payment of the deposit.

Payment: Payment may be made by card, bank transfer, or cheque. The deposit amounts to 40% of the rental fee and must be paid upon signing the contract. The balance is due 10 days before the start date of the stay, by the same means of payment or by cheque sent to the owner's address.

Security Deposits:

1. A security deposit of €400 is required upon arrival to cover any potential damage caused by the tenant. This deposit will be refunded at the end of the stay if the apartment has suffered no damage. In case of damage, the tenant's liability may be invoked, or the cost deducted from the deposit.
2. A €60 cleaning deposit is required when cleaning is carried out by the tenant. This deposit is refunded at the end of the stay if the apartment is returned in perfect condition. Alternatively, the tenant may choose to pay €60 for the end-of-stay cleaning service.

Inventory:

The owner provides a list of furniture and equipment necessary for the proper functioning of the furnished accommodation. A joint inventory is conducted upon arrival and at the end of the stay.

Use of the Premises:

The tenant agrees to use the property peacefully and in accordance with its intended purpose. Upon departure, the tenant must return the property as clean as it was upon arrival. The rental cannot benefit third parties. The owner must provide the property as described and maintain it in a usable condition.

Number of Occupants:

The number of tenants may not exceed the capacity specified in the rental description. However, exceptions may be granted by the owner. In such cases, an additional charge may be applied to cover extra costs related to the higher number of occupants.

Acceptance of Animals:

Pets are welcome provided they are clean and respectful of the furniture and bedding. A €60 cleaning fee will be charged in addition.

Arrival and Departure Times:

Check-in is between 4:00 p.m. and 8:00 p.m. Outside these hours, please contact us. Check-out is at 10:00 a.m.

Cancellation Policy:

All cancellations must be made by registered letter.

a) Before the start of the stay: Deposits remain the property of the owner; however, they may be refunded if the property is re-rented for the same period and at the same rate.

b) If the tenant fails to arrive on the scheduled date: After a 24-hour period without notice to the owner, the contract is considered terminated, the deposit remains with the owner, and the owner may re-let the property.

c) If the owner cancels the rental: The owner shall reimburse the tenant double the amount of the deposit received.

Early Termination of Stay:

In case of early termination of the stay by the tenant (not due to force majeure), no refund will be made, except for the security deposit. In case of force majeure, the owner may offer an equivalent stay within one year, with a discount at their discretion.

Insurance:

The tenant must insure the rented premises. The tenant should check whether their home insurance covers vacation rentals. Otherwise, they should consult their insurer. The owner may request proof of insurance or, failing that, a signed declaration.

Intellectual Property:

The service provider retains all intellectual property rights on the photographs, presentations, and drawings representing the Service. The Client is therefore prohibited from reproducing or exploiting them.

Applicable Law – Disputes or Claims:

These Terms and Conditions of Sale and all related transactions are governed by French law.

If a complaint concerns the inventory or the description of the accommodation, it must be submitted in writing within seven days of arrival. The owner and tenant should seek an amicable resolution. For other disputes, the tenant may contact a representative body without time limit. In the event of legal proceedings, the court of Aurillac has sole jurisdiction.