

GENERAL TERMS AND CONDITIONS OF SALE

These General Terms and Conditions of Sale govern bookings and stays at **Gîte Le Grand Renaud** for the rental of furnished holiday cottages, each accommodating a maximum of 6 guests.

1. Booking

A booking becomes firm and final once it has been confirmed and the required deposit has been paid or, depending on the rate selected, once full payment for the stay has been received.

Any booking implies full and unconditional acceptance of these General Terms and Conditions of Sale.

2. Rates

Prices are stated in euros (€), including all applicable taxes, excluding tourist tax.

Rates may vary depending on the period, length of stay, number of guests and the rate selected at the time of booking.

Tourist tax is charged separately at the applicable rate and in accordance with current regulations.

3. Payment Terms

Unless specific conditions apply to the rate booked:

- a deposit of **50% of the total cost of the stay** is required at the time of booking;
- the remaining balance is due **21 days before arrival**;
- for bookings made less than 21 days before arrival, full payment is required at the time of booking.

The applicable payment methods are those indicated at the time of booking.

4. Cancellation Policy

Standard Rate

Cancellation is free of charge up to **21 days before the arrival date**.

For cancellations made less than 21 days before arrival, **100% of the total cost of the stay is payable**.

Non-Refundable Rate

For bookings made at the non-refundable rate, **100% of the total cost of the stay is payable at the time of booking**.

This rate is non-cancellable and non-refundable.

In the event of a no-show, the full cost of the stay remains payable.

5. Check-in and Check-out

Standard times are as follows:

Check-in: from 2:30 p.m. to 6:30 p.m.

Check-out: no later than 10:00 a.m.

Any arrival outside the stated check-in times must be agreed with the property in advance.

6. Accommodation Capacity and Occupancy

The number of guests staying in the accommodation must under no circumstances exceed the maximum capacity of the accommodation booked.

Any additional guest must be declared to the property and may be subject to an additional charge in accordance with the applicable rates.

The property reserves the right to refuse access to any undeclared guest where the maximum capacity of the accommodation would be exceeded.

7. Security Deposit

A security deposit may be required to cover any damage, deterioration, missing equipment or failure to comply with the guest's obligations identified at the end of the stay.

For bookings involving several cottages, a security deposit may be required for each accommodation booked.

The security deposit will be returned after the accommodation has been inspected, less any amounts that may be due for damage or other costs attributable to the guest.

8. Cleaning

An end-of-stay cleaning service may be offered as an optional extra at the rate indicated at the time of booking.

Where this service has not been purchased, the accommodation must be left in a satisfactory state of cleanliness.

If the accommodation is left in a condition requiring an unusually extensive cleaning service, additional cleaning charges may be billed to the guest.

9. Guest Liability

The guest is responsible for any damage or deterioration caused by themselves or by any person occupying the accommodation during the stay.

Guests are responsible for ensuring that they have appropriate liability insurance covering risks associated with holiday accommodation.

10. Groups and Special Services

Group bookings, exclusive-use bookings and special services may be subject to specific conditions set out in the corresponding quotation or contract.

In the event of any discrepancy, the specific conditions stated in the accepted quotation or contract shall prevail over these General Terms and Conditions of Sale for the provisions concerned.

11. Personal Data

Personal data collected during the booking process is used for the management of the booking, the stay, invoicing and customer relations, in accordance with applicable regulations.

12. Applicable Law and Disputes

These General Terms and Conditions of Sale are governed by French law.

In the event of any difficulty or dispute, the parties shall first seek to reach an amicable resolution.

If no amicable agreement can be reached, the dispute shall be handled in accordance with the applicable legal rules governing jurisdiction.