

GENERAL SALES CONDITIONS of lessons and supervision of skiing and other snow activities BY the E.S.F BELLE-PLAGNE instructors

Welcome to Belle Plagne ski school's on-line booking service.

We strongly recommend that you book your lessons prior to arrival to avoid disappointment.

That way, you will get your lesson tickets, a map showing where to meet and the class times in advance.

ESF Belle Plagne
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Using our website, you can book for the products offered by the E.S.F BELLE-PLAGNE instructors. You just have to follow the on-line booking instructions and your reservation will be sent electronically to E.S.F BELLE-PLAGNE. Your booking for any E.S.F.BELLE-PLAGNE services implies total acceptance of these general conditions.

Article I : Services

All of the E.S.F BELLE-PLAGNE instructors have a state qualification and their teaching methods are recognized nationally and internationally.

These services are for individuals or for groups. To ensure the smooth running of the lessons, groups must be of a similar level. Since it is impossible for the E.S.F BELLE-PLAGNE instructors to check each person's level prior to reservation, clients are responsible for their own choice of technical level using the grid set up by E.S.F BELLE-PLAGNE.

E.S.F BELLE-PLAGNE therefore reserves the right to change to a group more adapted to his level any skier whose level does not correspond to his declaration, according to the capacity of the other groups. The skier cannot claim any refund for such a change caused by his own declaration.

Ski lessons are carried out in a specific and risky environment. Each participant must therefore be aware of his own safety and that of others. The instructor's responsibility is limited to due care. It is the participant's responsibility to respect the instructions given. Each person is responsible for their own equipment.

E.S.F BELLE-PLAGNE is not responsible for accidents caused by skiers in a lesson.

E.S.F BELLE-PLAGNE reserves the right to cancel products sold.

Article II : PAYMENT / Refunds

- **2.1 Prices**

E.S.F BELLE-PLAGNE's prices are shown on this on-line sales website and also on esf.net and on E.S.F BELLE-PLAGNE's own website.

Prices shown include the teaching services of an E.S.F BELLE-PLAGNE instructor and not any other product (insurance, ski pass, accommodation, etc), unless otherwise indicated. Prior to the start of lessons, each client must therefore buy a ski pass and take out his own choice of insurance which must cover the risks inherent in the practice of mountain sports (civil liability, mountain rescue, etc) for example CARRE NEIGE or CARTE NEIGE. E.S.F BELLE-PLAGNE only ensures availability of the lessons offered once the contract is agreed.

- **2.2 Reservation and payment methods**

2.2.a: On-line purchase You can purchase directly on this website by choosing your products and clicking on the

basket. You must date and sign electronically by clicking on the appropriate icon. Using the on-line payment service, your order will be sent to E.S.F BELLE-PLAGNE. Your order will be confirmed instantly by electronic message. You pay the total amount when you order on the E.S.F BELLE-PLAGNE on-line sale website. This payment indicates conclusion of the contract. This is confirmed by post or fax. Payment is made via bank transfer to E.S.F BELLE-PLAGNE using Cyberplus (Banque Populaire's electronic banking system: secure payment certified and guaranteed by the bank).

2.2.b: Purchase by fax or post You print the reservation form, fill it in and date and sign it. You must send it no later than 30 days before your arrival date, with full payment, by post (cheque or credit card details) or by fax (credit card). This payment indicates conclusion of the contract. If your form is incomplete, it will not be processed so you should give a telephone number and an email address.

2.2.c: Please note: we do not take bookings by telephone

2.2.d: Confirmation Whenever there is time to do so, we will post a confirmation letter to your home address with all the relevant information for the products booked (lesson times and meeting place), lesson tickets (except for all-inclusive beginners' packages). You must bring your ticket to the lesson. No copy will be given.

- **2.3 Refund, cancellation, interruption and exclusion terms**

Products are reserved for specific dates. Therefore, no cancellation can be accepted unless it is notified to E.S.F BELLE-PLAGNE before 6pm the day before the lessons are due to start at the latest. A sum of 15 euros will be charged for fees. Any refunds will be made in exchange for the lesson ticket received on purchase and by a credit to your credit card or a transfer to your bank account.

Any client that does not turn up to the start of a lesson will not be refunded and the lesson cannot be exchanged or changed to a later date.

E.S.F BELLE-PLAGNE reserves the right to cancel lessons, particularly in the case of unfavourable weather conditions, if the minimum 4 participant is required, or if a skier's behaviour disrupts the class. Any such cancellation will not be refunded.

No refund will be made if the cancellation is due to force majeure: included in a case of force majeure, closing of the ski runs or the ski lifts or weather conditions that make it dangerous for the group to go to the lesson location.

Article III :Settlement of disputes

The parties will try to settle any difficulties that may arise while carrying out the contract out of court. If no agreement can be reached out of court, any dispute relative to the validity, the interpretation or the execution of this agreement will be settled exclusively according to French law.

Any dispute, of any kind, comes under the jurisdiction of French civil and commercial law, including any interim ruling.